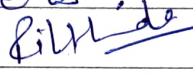

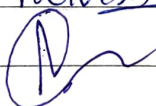
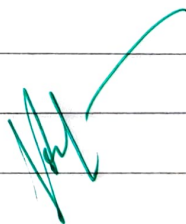


Meeting of Grievance and Redressal Cell was held on 16-12-2019 in Principal office. It was unanimously decided that :

- 1) To get the feedback from students (in a meeting with students) related to teaching & curriculum, laboratories and library facilities, infrastructure etc.
- 2) Grievance/Suggestion box should be installed in the college campus so that students can freely drop their suggestions/grievances for improving the campus environment.

Committee Members :

1. Mrs. Litu Hooda 
2. Mrs. Latesh 
3. Mrs. Parvesh Parvesh
4. Mrs. Naresh 



NOTICE

B.A./B.Com/B.Sc की अंतिम वर्ष की छात्राओं को सूचित किया जाता है कि दिनांक 30 जनवरी 2020 को 1:00 बजे शिकायत - निवारण प्रकोष्ठ की मीटिंग कमरा नं. 10 में होगी। सभी छात्राएँ स्विकृत हों।

Ritu Hooda
28/1/2020

(Mrs. Ritu Hooda)

शिकायत - निवारण प्रकोष्ठ



Meeting of Grievance and Redressal cell, Suggestion Box Committee was held on 30th January 2020 with final year students of all streams to discuss their grievances & suggestions about the college.

Grievances pointed out by students :

- 1) Insufficient cleanliness of bathrooms.
- 2) Behaviour of non-teaching staff is not proper.

Suggestions made by the students :

- 1) There should be lunch break.
- 2) More educational trips should be arranged for students.
- 3) The college gate should remain open all the time.

Committee Members :

1. Mrs. Anita Amani ✓
2. Mrs. Ritu Hooda ✓
3. Dr. Lateesh ✓
4. Dr(Mrs.) Parvish Parvish ✓
5. Dr. (Mrs.) Nareesh ✓



Meeting of Grievance and Redressal Committee was held on 10th Feb. 2020. Students feedback was discussed and following actions were taken :

- 1) Sweeper is asked to clean the toilets properly.
- 2) Non-teaching staff is directed to be polite in their behaviour.

Committee Members :

- 1 Mrs. Ritu Hooda Bilal da
- 2 Mrs. Parvesh Parvesh
- 3 Mrs. Latesh Bilal da
- 4 Dr. Nareesh Bilal da

Mrs. Ritu Hooda donated Grievance & Suggestion box (Iron box) to Grievance and Redressal Box, GCW Lakhanmajra.

Bilal da
10/2/2020

REPORT FOR 2020-2021

Meeting of Grievance & Redressal Cell was held on 2 April 2021 with final year students of all streams to discuss their grievances and suggestions about the college. Following observations were made.

- 1) It was observed that many students find difficulty in online classes due to network problem and non-availability of smart phones.
- 2) Many students find their classes interesting.
- 3) It was observed that 80% students attended their classes regularly.
- 4) Majority of students agreed that teachers provide them additional study material.
- 5) Students were very well satisfied with infrastructure of college.
- 6) 70% of students were aware of grievance/suggestion box kept in common room.
- 7) All of them agreed that they were timely informed through notices.

Suggestions:

- 1) College should provide bus facilities.
- 2) Stationery shop be opened in college.
- 3) Motivational seminars to be organised in college.
- 4) Canteen to be opened in the college.

Committee Members :




- 1) Miss. Ritu Hooda ✓
- 2) Dr. Neelam Meelas
- 3) Miss. Heena ✓

✓

Meeting of Grievance and Redressal Cell was held in Principal's office on 16th Oct. 2021. It was unanimously decided that:

- 1) To get the feedback performa prepared, comprising of various questions related to teaching and curriculum, laboratories & library facilities, infrastructure and teacher-student relationship.
- 2) To create Google Form for feedback performa.
- 3) To create mail-id for getting responses.
- 4) Every year feedback will be taken from students through the Feedback performa. It will be done before the final exams of sixth semester.
- 5) To include two students of final year in this committee.

Signature of members:

- 1) Mrs. Ritu Hooda 
- 2) Dr(Mrs.) Neelam Hooda 
- 3) Mrs. Heena 

Mail id created for accepting Google form responses - gcwlabhanmajra@gmail.com
Password - gcwlmr@1234

